



Texas Department of Insurance

Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645

512-804-4000 telephone • 512-804-4811 fax • www.tdi.texas.gov

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

TRI-CITY CHIRO & REHAB INC
14110 DALLAS PKWY STE 100
DALLAS TX 75254

Respondent Name

AMERICAN CASUALTY CO OF READING

Carrier's Austin Representative

Box Number 47

MFDR Tracking Number

M4-13-3160-01

MFDR Date Received

JULY 29, 2013

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "The attached dates of service, 6/18/12 and 6/22/12, were denied. The reason for the denial states 'Claim/Service lacks information which is needed for adjudication.' This is an incorrect denial. 6/19/2013 was the initial visit and was submitted with plenty of information... This is an incorrect denial and should be PAID IN FULL IMMEDIATELY."

Amount in Dispute: \$373.93

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "Attached are bills and EOB's process to date. We have escalated the MDR for an additional review by the bill auditing company. That review is currently in process. E [sic] will supplement a response once the review is complete."

Response Submitted by: Gallagher Bassett Services, Inc., 222 W. Las Colinas Blvd., Ste. 2509, Irving, TX 75039

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
JUNE 19, 2012 JUNE 22, 2012	Office Visits	\$373.93	\$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. 28 Texas Administrative Code §133.307 sets out the procedures for health care providers to pursue a medical fee dispute.
2. The services in dispute were reduced/denied by the respondent with the following reason codes:
 - 16 – (16) Claim/service lacks information which is needed for adjudication.
 - BL – This bill is a reconsideration of a previously reviewed bill. Allowance amounts do not reflect previous

payments.

Issue

1. Did the requestor waive the right to medical fee dispute resolution?

Findings

28 Texas Administrative Code §133.307(c)(1) states: "Timeliness. A requestor shall timely file with the Division's MDR Section or waive the right to MDR. The Division shall deem a request to be filed on the date the MDR Section receives the request. (A) A request for medical fee dispute resolution that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute." The dates of the service in dispute are June 19, 2012 and June 22, 2012. The request for medical dispute resolution was received in the Medical Dispute Resolution (MDR) section on July 29, 2013. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307, subparagraph (B). The Division concludes that the requestor has failed to timely file this dispute with the Division's MDR Section; consequently, the requestor has waived the right to medical fee dispute resolution.

Conclusion

The Division finds that the requestor has waived the right to medical fee dispute resolution for the services in dispute. For that reason, the merits of the issues raised by both parties to this dispute have not been addressed.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

Authorized Signature

Signature

Medical Fee Dispute Resolution Officer

October 24, 2013
Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012.**

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.